

FIG. 1

NETWORK SYSTEM 1

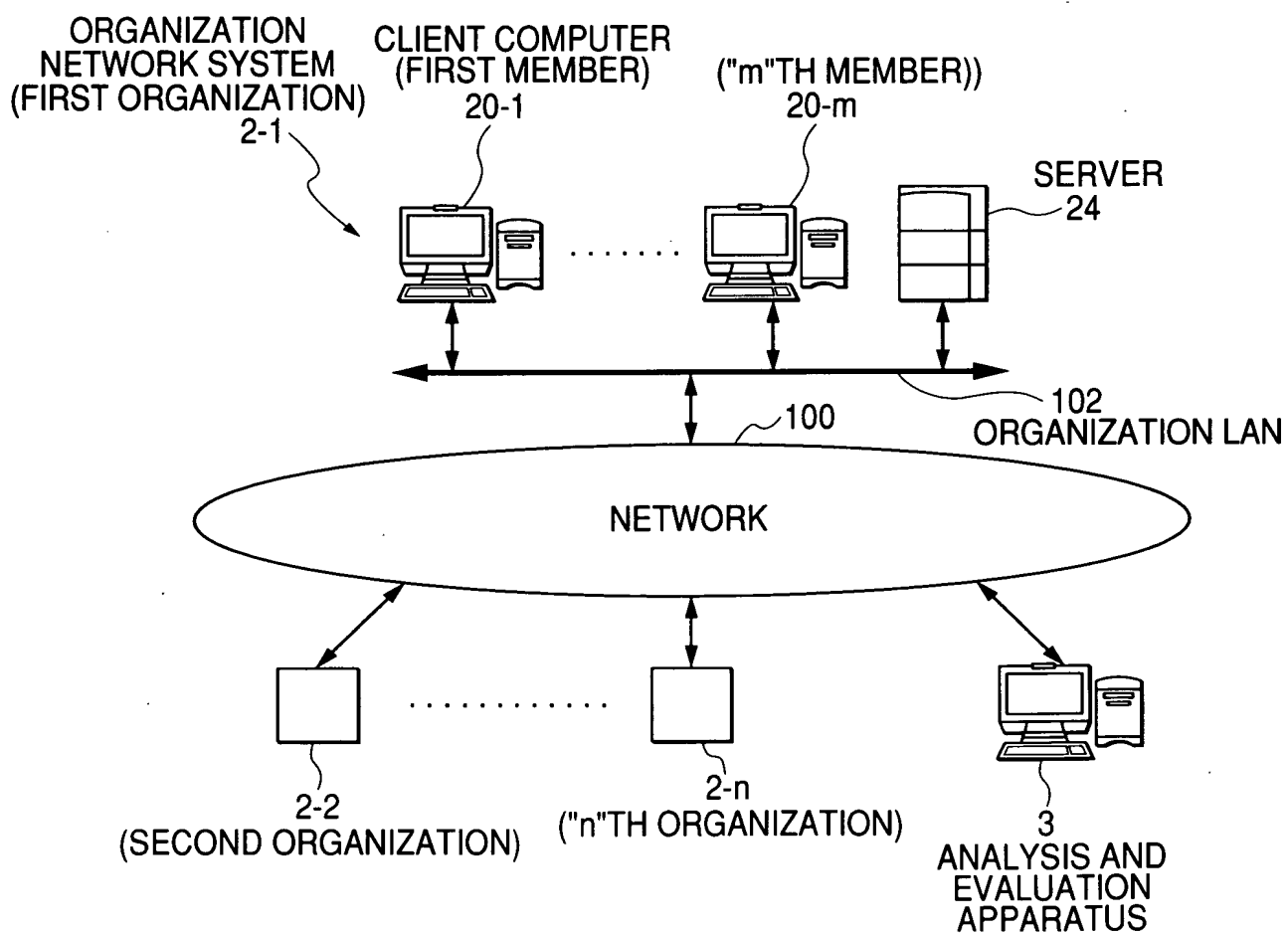


FIG. 2

CLIENT COMPUTER 20,
SERVER 24,
ANALYSIS AND EVALUATION APPARATUS 3

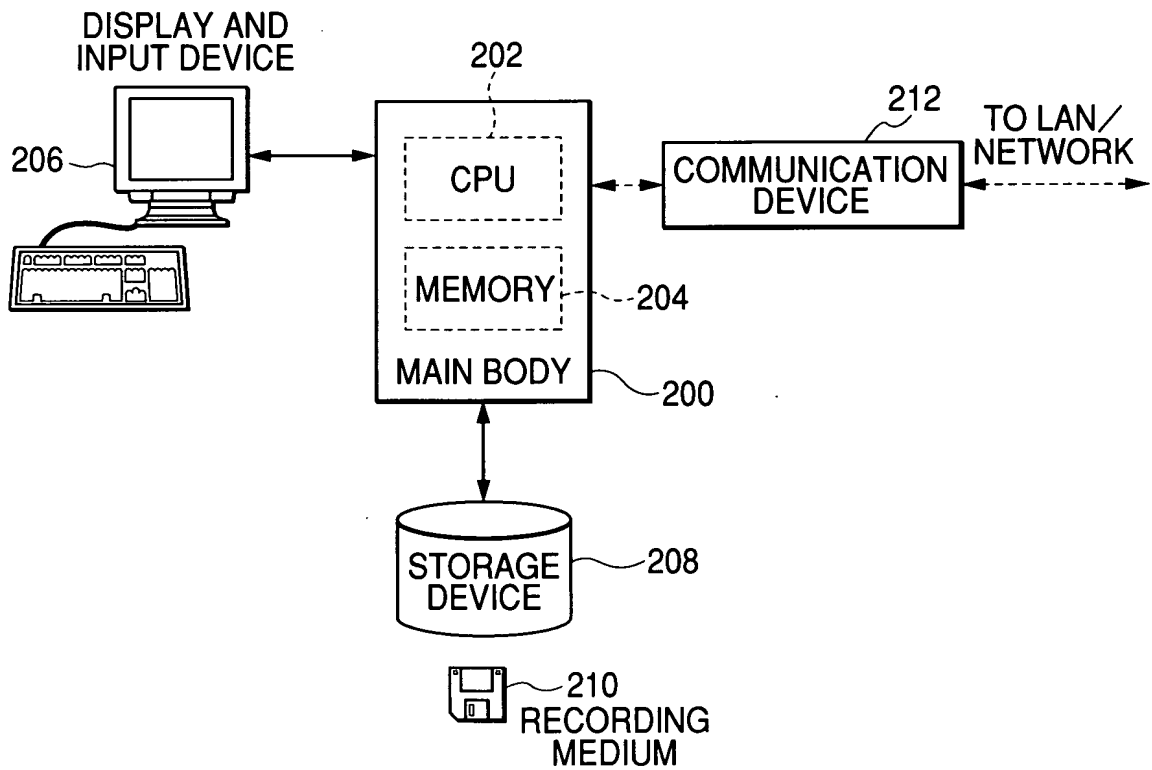


FIG. 3

CLIENT PROGRAM 22

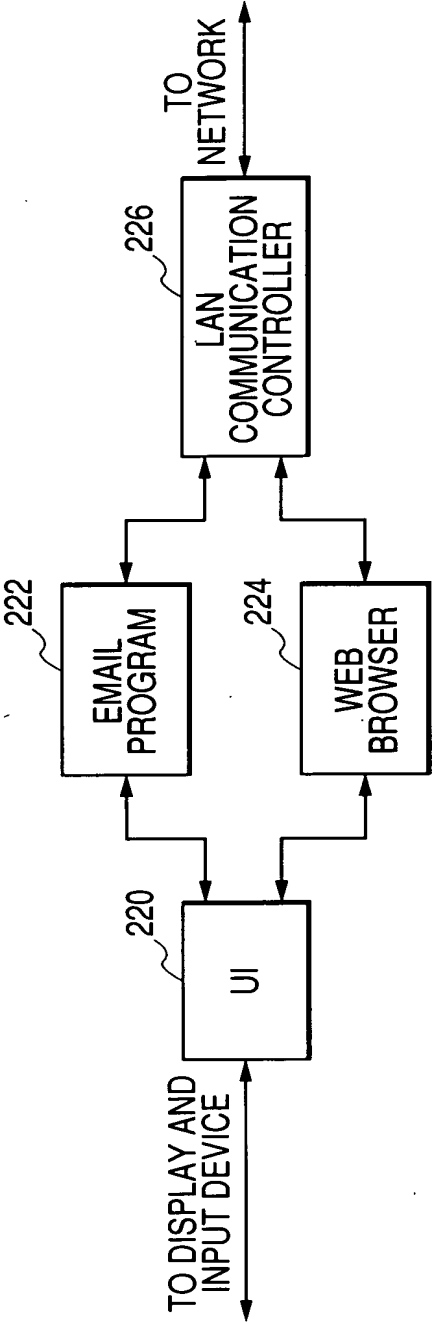


FIG. 4

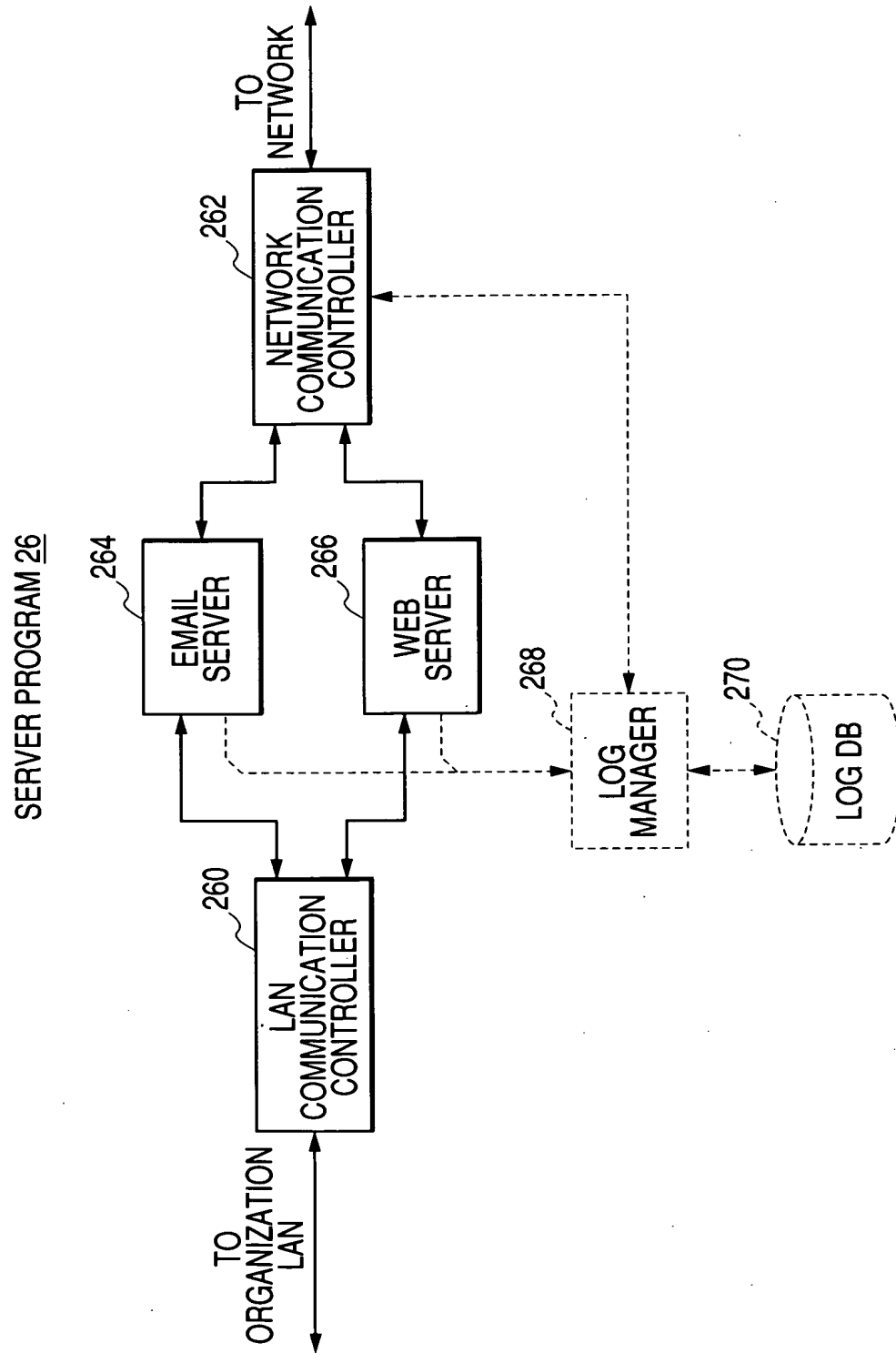


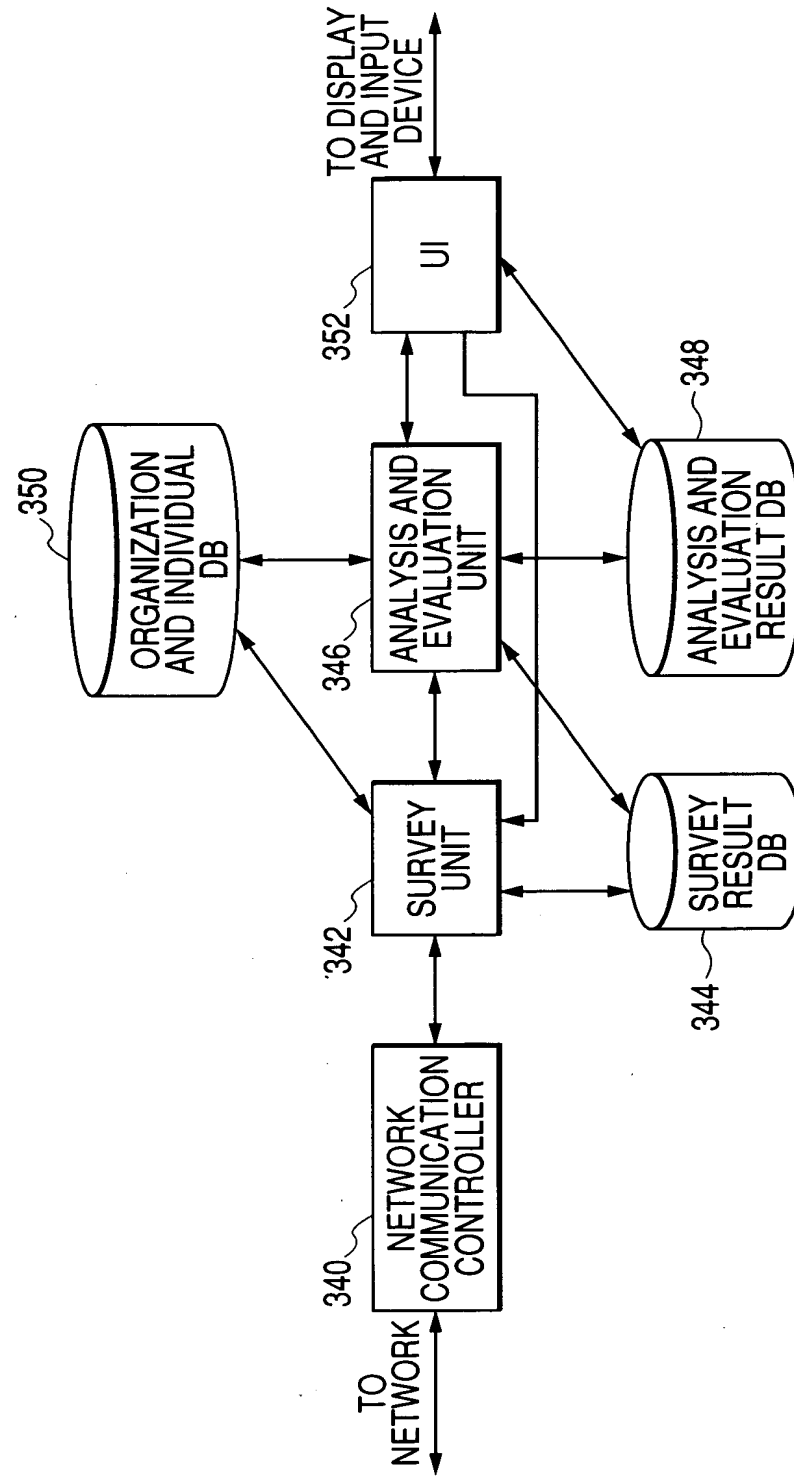
FIG. 5**ANALYSIS AND EVALUATION PROGRAM 34**

FIG. 6

ORGANIZATION ID	ORGANIZATION NAME	ORGANIZATION FORM	PERIOD	UPPER ORGANIZATION
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FIG. 7

ORGANIZATION ID	ORGANIZATION NAME	ORGANIZATION FORM	PERIOD	UPPER ORGANIZATION
1	PRESIDENT'S OFFICE	FORMAL	JULY 4, 1992 TO THE PRESENT	-
2	B	FORMAL	JULY 4, 1992 TO THE PRESENT	1
3	C	INFORMAL	OCTOBER 24, 2001 TO THE PRESENT	2
4	D	PROJECT	MAY 17, 2003 TO JUNE 2, 2003	3
...
100	AA	FORMAL	DECEMBER 23, 2002 TO MARCH 31, 2003	29
101	AB	INFORMAL	JANUARY 7, 2003 TO MARCH 31, 2003	100
...

FIG. 8

PERSONAL ID (EMPLOYEE ID)	NAME	EMAIL ADDRESS	ORGANIZATION ID
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FIG. 9

EMPLOYEE ID	NAME	EMAIL ADDRESS	ORGANIZATION ID
1	Hoge1	<u>Hoge1@a.b.c</u>	1
2	Hoge2	<u>Hoge2@a.b.c</u>	2, 3
3	Hoge3	<u>Hoge3@a.b.c</u>	5, 8, 10
4	Hoge4	<u>Hoge4@a.b.c</u>	5, 8, 10
...
127	Hoge127	Hoge127@a.b.c	3, 50, 75, 99, 120
...

FIG. 10

SURVEY RESULTS (ACTIVITY)

RESPONDENT ID (PERSONAL ID)	RESPONSE ID	ACTIVITY MAIN ORGANIZATION (ORGANIZATION ID)	ACTIVITY CONTENTS	PARTICIPANT (PERSONAL ID)	PERIOD	FREQUENCY
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FIG. 11

SURVEY RESULTS (TRANSMISSION)

RESPONDENT ID (PERSONAL ID)	RESPONSE ID	RECIPIENT (PERSONAL ID)	TRANSMISSION CONTENTS	PERIOD	FREQUENCY
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FIG. 12

SURVEY RESULTS (ATTITUDE CHANGE)

RESPONDENT ID (PERSONAL ID)	RESPONSE ID	INDIVIDUAL WHO PROVIDED AFFECT (PERSONAL ID)	CONTENTS OF AFFECT	PERIOD	FREQUENCY
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FIG. 13

ORGANIZATION COMMUNICATION ID	RESPONDENT ID (PERSONAL ID)	RESPONSE ID
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FIG. 14

SURVEY RESULTS (ATTRIBUTE OF AN INDIVIDUAL OR ORGANIZATION,
EXTERNAL ENVIRONMENT, PERSONAL, ETC.)

RESPONDENT ID (PERSONAL ID)	ANSWER FOR QUESTION 1	ANSWER FOR QUESTION 2	ANSWER FOR QUESTION R
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FIG. 15

ORGANIZATION ID	COMMON WORD
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FIG. 16A
COMMON WORD
FOR ORGANIZATION A

COMMON WORD	APPEARANCE FREQUENCY
CLIENT	48
WOMAN	42
DISCUSSION	40
STRATEGY	39
TECHNIQUE	30
CUSTOMER	29
BUSINESS	25
SITE	5

FIG. 16B
COMMON WORD
FOR ORGANIZATION B

COMMON WORD	APPEARANCE FREQUENCY
SITE	52
REQUEST	48
SERVER	40
EVERYBODY	40
IDEA	40
DISCUSSION	32
TECHNIQUE	30
COST	3

FIG. 16C
COMMON WORD
FOR ORGANIZATION C

COMMON WORD	APPEARANCE FREQUENCY
YEN	108
ROBOT	94
TECHNIQUE	93
DISCUSSION	78
PRINT	68
COST	64
PRODUCTION	54
SERVER	10

FIG. 17

ORGANIZATION ID	COMMON WORD	CONCEPT
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FIG. 18

ORGANIZATION ID	COMMON SYNONYM	
1	COMMON SYNONYM	APPEARANCE FREQUENCY
	{CLIENTELE, CUSTOMER, CLIENT}	100
	{ACTIVITY, ACTION, JOB, TASK, ...}	78
	{SOLUTION, RESOLVING METHOD, ANSWER, ...}	32
2	COMMON SYNONYM	APPEARANCE FREQUENCY
	{UNDERSTANDING, KNOWLEDGE, SENSE, EXPERIENCE}	32
	{TECHNIQUE, TECHNOLOGY, FUNCTION}	14
	...	7
3	COMMON SYNONYM	APPEARANCE FREQUENCY
	...	98
	...	20
	...	3

FIG. 19

RESPONDENT ID (ORGANIZATION ID)	ID OF ORGANIZATION THAT PROVIDED AFFECT	COMMON WORD
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FIG. 20

RESPONDENT ID (ORGANIZATION ID)	ID OF ORGANIZATION THAT PROVIDED AFFECT	COMMON WORD	CONCEPT
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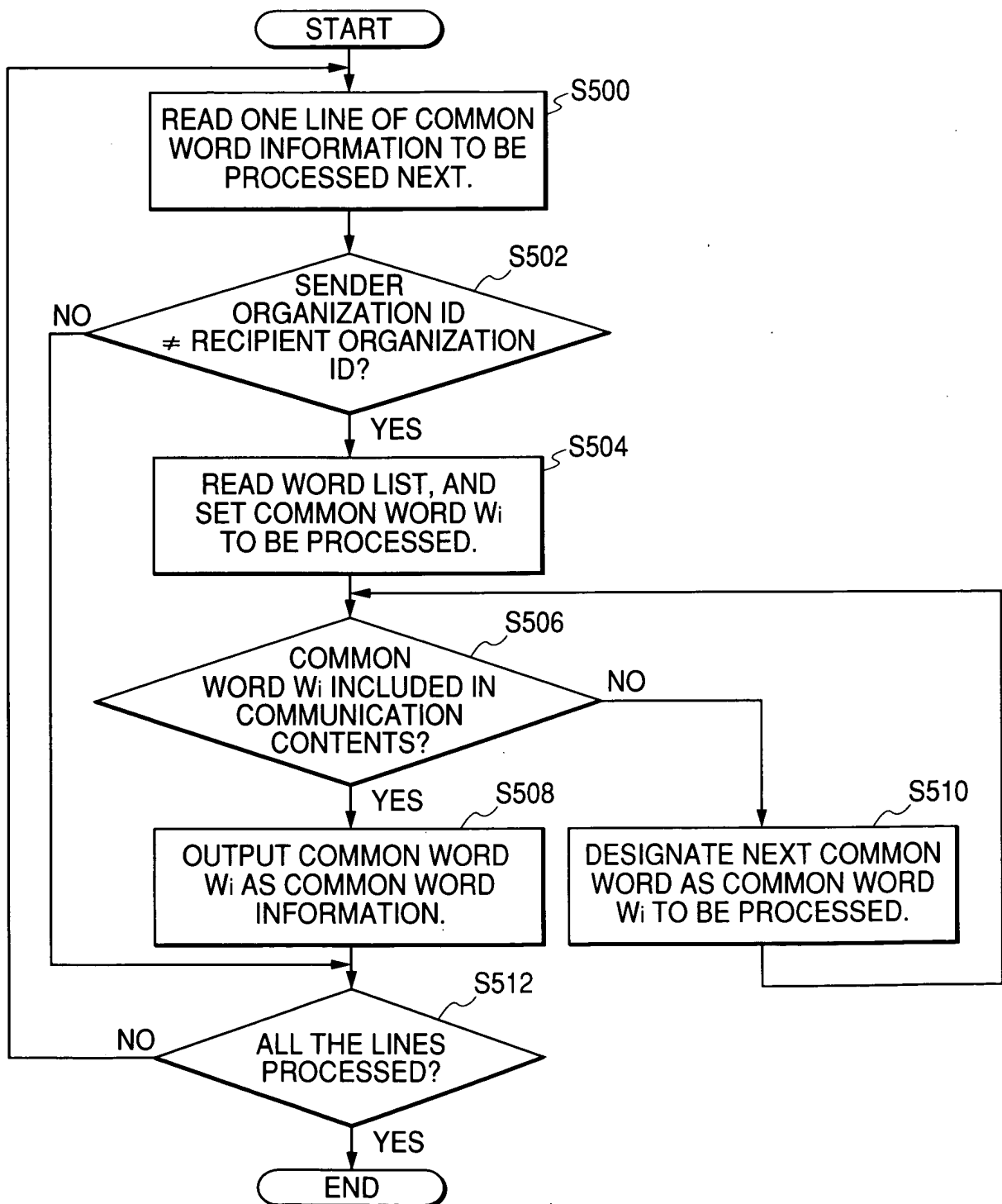
FIG. 21S50

FIG. 22

RESPONDENT ID (PERSONAL ID)	INDIVIDUAL WHO PROVIDED AFFECT (PERSONAL ID)	COMMON WORD
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FIG. 23

RESPONDENT ID (PERSONAL ID)	INDIVIDUAL WHO PROVIDED AFFECT (PERSONAL ID)	COMMON WORD	CONCEPT
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FIG. 24

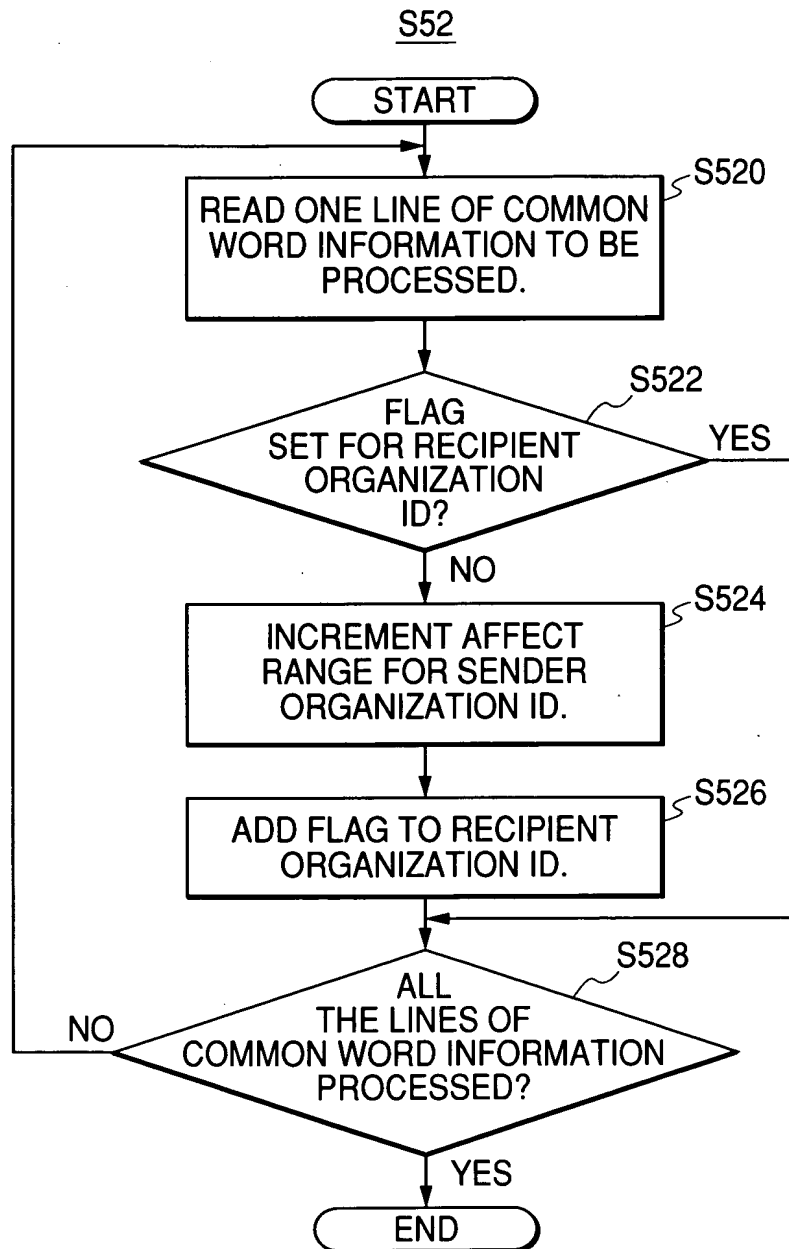
ORGANIZATION ID (PERSONAL ID)	COMMON WORD	AFFECT RANGE (ORGANIZATION COUNT)
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FIG. 25

ORGANIZATION ID	AFFECT RANGE (ORGANIZATION COUNT)
1	115
2	32
3	50
4	40

FIG. 26

ORGANIZATION ID	AFFECT LEVEL (FREQUENCY)
1	753
2	222
3	300
4	50

FIG. 27

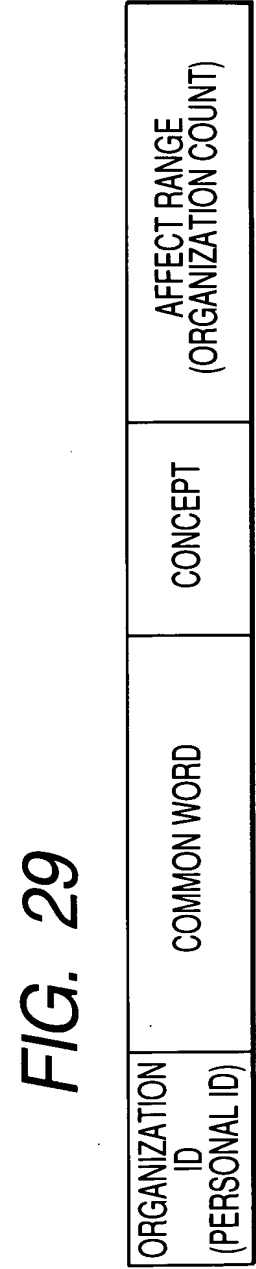
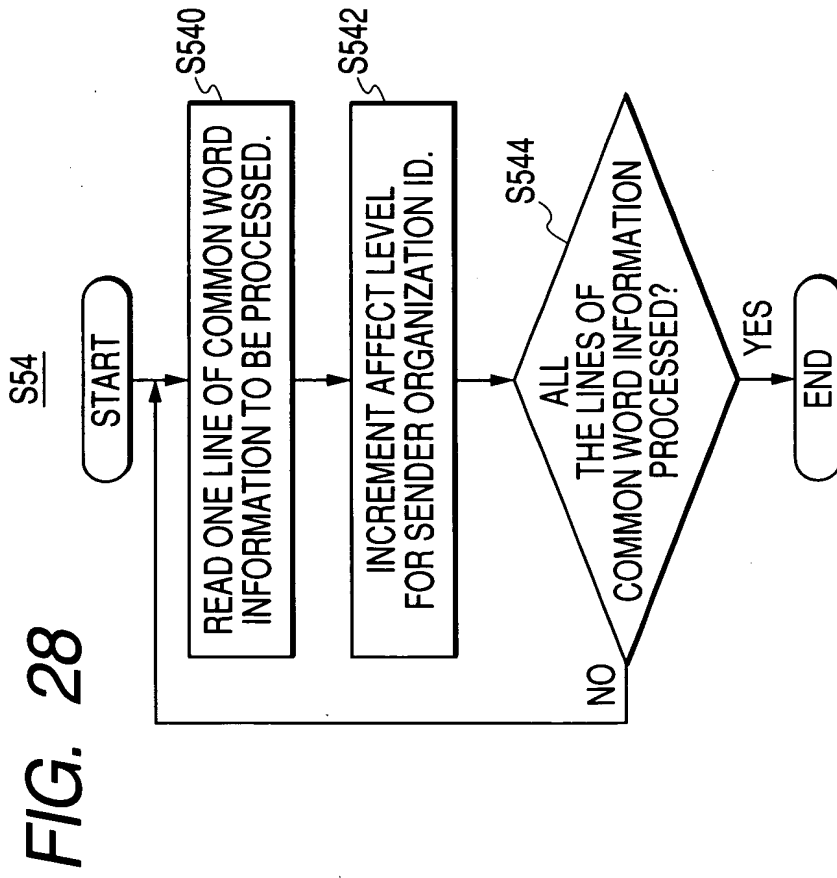


FIG. 30

ORGANIZATION ID	CONCEPT (WORD)	AFFECT RANGE (ORGANIZATION COUNT)
1	CLIENT	50
1	SATISFACTION	50
1	RELIABILITY	15
2	SERVICE	12
2	SOLUTION	20
3	KNOWLEDGE	50
4	TECHNIQUE	10
4	COMPETITION	20
4	ENVIRONMENT	10

FIG. 31

ORGANIZATION ID	CONCEPT (WORD)	AFFECT LEVEL (FREQUENCY)
1	CLIENT	500
1	SATISFACTION	200
1	RELIABILITY	53
2	SERVICE	121
2	SOLUTION	101
3	KNOWLEDGE	300
4	TECHNIQUE	10
4	COMPETITION	20
4	ENVIRONMENT	20

FIG. 32

CONCEPT ID	ORGANIZATION ID/PERSONAL ID	CONCEPT	AFFECT LEVEL (TOTAL VALUE)	PERIOD
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FIG. 33

CONCEPT ID	ORGANIZATION ID/PERSONAL ID	CONCEPT (INCLUDING SIMILAR CONCEPT)	AFFECT LEVEL (TOTAL VALUE)	PERIOD
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FIG. 34

CONCEPT ID	CONCEPT	AFFECT RANGE	PERIOD
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FIG. 35

ANALYSIS AND EVALUATION SEQUENCE (S30)

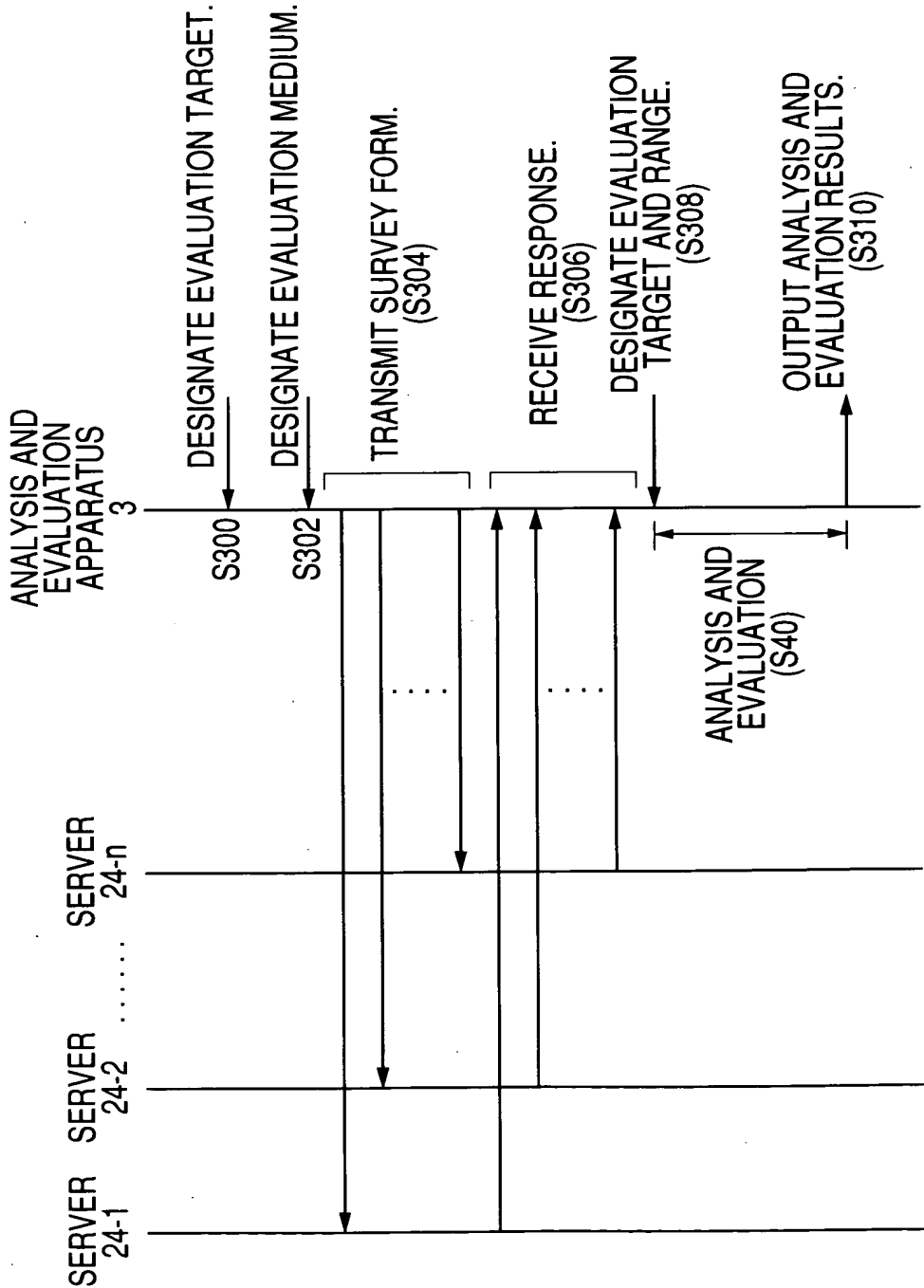


FIG. 36**ANALYSIS AND EVALUATION (S40)**